

Desktop as a Service with 24/7 Helpdesk Support

Technology Associates offers Desktop as a Service (DaaS) with 24/7 Helpdesk Support, providing your business with a secure and cost-effective solution for delivering PC desktops to your employees. Say goodbye to the headaches of constantly buying, upgrading, and managing individual PCs. With our DaaS solution, you can simplify desktop management while ensuring 24/7 Helpdesk support for your staff, relieving you of the burden of handling day-to-day desktop IT issues.

By adopting T/A Desktop as a Service, you can eliminate or reduce capital expenditure on PC hardware costs, transforming it into an operating expense through per-user subscription services. This shift is not only attractive to your bottom line but also allows for easier budgeting and financial planning.

With our DaaS solution, you can enjoy a secure and hassle-free desktop experience for your employees, while benefiting from cost savings, simplified management, and the peace of mind that comes with 24/7 Helpdesk support.



- Windows Environment
- Virus Scanner
- Two form authentication
- 20GB of file storage per user
- Unlimited 24/7 Helpdesk Support
- Business Continuity and Back ups
- No Cost Migration of Support Apps (some conditions may apply)

Cost*

Starting At \$75 per user per month

Key Benefits

Reduce Your IT Operating Costs with T/A DaaS and 24/7 Helpdesk Support. Our solution eliminates the need for extensive day-to-day IT support and the expenses associated with maintaining large server rooms.

Enhanced Security and Data Protection: With T/A DaaS, you no longer need to worry about individual PC-level security and data protection. We handle it all from our highly secure data center infrastructure, ensuring the highest levels of protection for your valuable data.

Lower Capital Costs: By adopting T/A DaaS, you can eliminate the ongoing expenses of investing in desktop hardware, servers, software licensing, and maintaining an in-house IT helpdesk. This shift allows you to reduce your capital costs and replace them with a predictable operating expense.

Key Benefits

Experience Accessibility: With T/A DaaS, you can easily access your desktop over the internet from various devices such as PCs, laptops, tablets, and even smartphones. This flexibility allows you and your employees to stay connected and productive wherever you are.

24/7 Helpdesk Support: Our comprehensive DaaS solution includes 24/7 Helpdesk Support, providing your staff with access to skilled T/A Help Desk IT professionals at no additional charge. We are here to assist and address any technical issues or concerns, ensuring smooth operations for your team.

Enhanced Security with Multi-factor Authentication: T/A DaaS is equipped with robust multi-factor authentication protocols. This means that only authorized staff members can access the desktop environment, providing an additional layer of security and ensuring that your data remains protected.

Customizable Options

Additions

- Add Additional File Storage
- Add More Backup Space
- Increase Data Retention Period
- Add Customized Software

Single Sign On Option

Add convenience and control with Single Sign On (SSO) One password used for access to the DaaS environment and user applications.

Supports a wide variety of applications ask us if your application is supported today.

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TECHNOLOGY ASSOCIATES INC.
Business IT Services

*Prices and support coverage and technologies are subject to change without notice.

Full Services Technology Solutions

Technology Associates Inc. is a leading Canadian Outsourced IT Services firm providing a wide range of enterprise level IT services that today's businesses need to succeed in a global market.

A Canadian federally incorporated company, Technology Associates, established in 1998, has multiple data and delivery centers designed to support a wide range of IT services.

Our team is located in Toronto, Niagara, Guelph and Buffalo with available capacity to support international clients, we provide a complete range of resources capable of delivering on a wide range of IT projects.



OUTSOURCED IT SERVICES

Provides your business with a fully functioning IT department without the need to maintain full time IT staff. With a wide range of support options you can select the level of support your business needs.



SOFTWARE DEVELOPMENT

Teams that design, develop, test & provide ongoing level one and two support customized to your unique requirements, with a wide range of supported languages, database, technologies and hosting solutions.



PRIVATE CLOUD HOSTING

Two data centres across the GTA provide the cloud services that host your business' IT systems with seamless integration into our other IT capabilities. Its a simple & cost effective hosting solution.



DESKTOP AS A SERVICE

Desktop as a Service (DaaS) with 24/7 Helpdesk Support from Technology Associates provides your business with a secure, cost effective way to give your employees a PC desktop without the traditional headaches of constantly buying, upgrading and managing PCs and with 24/7 Helpdesk support for your staff.



OFFSITE BACKUP

Our two data centres provide full offsite backup services for both PCs and Servers. Your data is safe, secure and kept in Canada.



DISASTER RECOVERY

Combining our IT Consulting, Private Cloud and Enterprise Hardware capabilities we can design, deploy and support DR solutions that can fit your business goals and budget.



ENTERPRISE HARDWARE

Never again pay retail prices for your business enterprise hardware. Our wide range of partnerships and purchasing power gives you a simple cost effective way to get the infrastructure your business needs.

Toronto

Niagara

Guelph

Buffalo

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