

Managed IT Services

Technology Associates' Managed IT Services offer your business the expertise of trained and certified local IT staff who proactively maintain and manage your IT environment. Our certified IT technicians are equipped to provide comprehensive Remote & Onsite IT support, ensuring that you receive the level of service and support that precisely meets your business requirements. All of this is available at a cost that fits your budget.



Our Managed IT Services are designed to be cost-effective and easy to budget for. With our hourly approach, you only pay for the support hours you actually need, providing you with flexibility and cost efficiency.

To maximize the support you receive while minimizing costs, consider bundling your Managed IT Services with our Unlimited Server & Network support and Unlimited Help Desk Support. This way, you can benefit from comprehensive support across various aspects of your IT infrastructure, all at an affordable rate.

Support Coverage Times*

From 8:30am to 5:30pm
Monday to Friday
After-hours Support Available
Weekends and Statutory Holidays Support Available

Cost*

Starting at \$115.00 per hour with lower hourly rates available.

Support Types

On-site, telephone & remote IT help desk
On-site, telephone & remote server support
On-site, telephone & remote network support

For a full list of covered items and to learn more about Managed IT Services from Technology Associates please contact your Account Executive. *Prices and support coverage and technologies are subject to change without notice.

Key Support Features

Proactive & Preventative IT Maintenance
Day to Day Support & Maintenance
24/7 Monitoring
Customized Support Coverage
Customized Support Levels
Customized Support Process
All services provided with SLAs

Key Partners

HP, Lenovo, Dell EMC, Apple, Microsoft, VMware, Veeam, Intel, Check Point, Cisco, Adobe, For a full list contact us.

Key Supported Technologies*

All versions of Windows & Mac Desktops
All version of Windows, Linux, Mac Servers
All version of Microsoft Office Software All Desktop, Server, Storage Arrays & Physical Hardware from Dell, Lenovo, & HP.
All Major Routers, Switches and Firewalls
All versions of VMware
All versions of Hyper-V
All versions of VirtualBox
Most common business software, for a full list contact us

Related Services

Unlimited 24/7 Server & Network Support
Unlimited Help Desk Support
Desktop as a Service with Unlimited 24/7 Help Desk Support
Private Cloud Hosting
Enterprise Hardware
Offsite Backup

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TECHNOLOGY ASSOCIATES INC
Business IT Services

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