# Unlimited NAS & Storage Array 24/7/365 Support

Technology Associates provides comprehensive support for a wide range of NAS (Network Attached Storage) and Storage Arrays. Our services ensure continuous monitoring and management of your NAS and Storage Arrays, guaranteeing round-the-clock coverage every day of the year.

With our strategically located delivery centers, we offer uninterrupted surveillance and support for your IT environment. Our fixed per device monthly rate provides a costeffective solution, allowing your business to experience numerous benefits. These include reduced downtimes, enhanced security measures, improved performance, and heightened employee satisfaction levels.

# Remote Support Coverage\*

Realtime 24/7/365 Monitoring 24/7/365 Live Support Technicians

## **Cost Per Month\*\***

Starting At - \$200.00

#### **Support Types**

Phone Remote Onsite with Managed IT\*

## **On-site Supported Services**

Add Managed IT to have On-Site support added to your Unlimited NAS & Storage Array Support.



### Supported NAS & Storage Arrays Models

Dell EMC, HP, NetApp, Synology, IBM, Quantum, Brocade, MegaRAID, Nimble

For a full list of supported NAS and Storage Arrays please contact us.

#### **Remote Support & Monitoring Tools**

Monitoring Tools and RemoteAccess Tools included.

#### **Key Partners**

HP, Lenovo, Dell EMC, Apple, Microsoft, VMware, Veeam, Intel, SonicWall, Ingram Micro, Citrix, Sophos, Cisco, Adobe, Symantec, Sophos. For a full list contact your Account Executive.

# **Related Services**

Unlimited Server Support Unlimited Help Desk Support Managed IT Support Private Cloud Hosting Disaster Recovery as a Service (DRaaS) Enterprise Hardware Offsite Backup

\*Some support services require onsite support or level two support that is covered by Technology Associates \*\*Prices and support coverage and technologies are subject to change without notice.

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